

# Stay Informed. Stay Safe.

## Slam the Scam

### STOP, VERIFY, REPORT:

Your Action Plan Against Healthcare Scams

#### HEALTHCARE-RELATED SCAMS ARE ON THE RISE

Fraudsters impersonate hospitals, Medicare, and insurers to steal personal information.



#### Red Flags to look for:

##### Be cautious if a caller:

- Pressures you to **act fast**.
- Requests Medicare, Social Security, or bank **details**.
- Claims they need to "**verify**" your insurance.
- Demands **payment** in gift cards or wire transfers.
- Threatens to cut off **benefits**.

### 3-Step Protection Plan



- STOP** – Hang up immediately.
- VERIFY** – Call your provider or Medicare.
- REPORT** – Contact 1-800-MEDICARE or ReportFraud.FTC.Gov.

#### Common Scams

- **Fake Billing Calls** – Claims you owe for medical services.
- **Medicare & Insurance Scams** – Callers pretend to verify your details.
- **Medical Equipment Fraud** – "Free" supplies in exchange for info.
- **Telehealth & App Scams** – Fake providers steal your data.

#### If Targeted

- Contact your bank if financial info was shared.
- Report fraud to Medicare at 1-800-MEDICARE.
- Monitor healthcare statements for unauthorized charges.

#### STAY SAFE

If a suspicious call claims to be from a MCH provider, **do not provide any personal information**. Instead, hang up and call your provider's office directly using a trusted phone number to confirm whether they were actually trying to reach you.

