



DISCRIMINATION IS AGAINST THE LAW

Nondiscrimination Provision of the Affordable Care Act, Section 1557

Monadnock Community Hospital (“MCH”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) which includes sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. MCH does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

- MCH provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats, other formats)
- MCH provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids or services, or language assistance services, ask any staff member for assistance or contact MCH’s ADA/Interpreter Services Line at 603-924-4691

If you believe that MCH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the MCH Compliance Officer:

Attn: Compliance Officer
Monadnock Community Hospital
452 Old Street Road Peterborough, NH 03458
Phone: 603-924-4699 ext. 4733
Fax: 603-924-2609

You can file a grievance in-person, by mail, or fax. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
Phone: 800-368-1019
TDD: 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

This notice is also available at <https://monadnockcommunityhospital.com/>