



Monadnock Community Hospital

Patient survey rating



Print

The HCAHPS star ratings summarize patient experience, which is one aspect of hospital quality. Use the star ratings along with other quality information when making decisions about choosing a hospital.

[Learn how the patient survey rating is measured](#)

[Get current data collection period](#)

Patient survey rating



The patient survey rating is typically based on a one year response period.

Number of completed surveys 161

Survey response rate 22%

Patients who reported that their nurses
"Always" communicated well.

84%
National average:
79%
New Hampshire
average: 80%

Patients who reported that their doctors
"Always" communicated well.

82%
National average:
79%
New Hampshire
average: 78%

Patients who reported that they "Always"
received help as soon as they wanted.

71%
National average:
65%
New Hampshire
average: 65%

Patients who reported that the staff
"Always" explained about medicines
before giving it to them.

69%
National average:
62%
New Hampshire
average: 61%

Patients who reported that their room and bathroom were "Always" clean.

72%
National average:
72%
New Hampshire
average: 71%

Patients who reported that the area around their room was "Always" quiet at night.

55%
National average:
62%
New Hampshire
average: 54%

Patients who reported that YES, they were given information about what to do during their recovery at home.

88%
National average:
86%
New Hampshire
average: 88%

Patients who "Strongly Agree" they understood their care when they left the hospital.

52%
National average:
51%
New Hampshire
average: 51%

Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

71%
National average:
70%
New Hampshire
average: 70%

Patients who reported YES, they would definitely recommend the hospital.

72%
National average:
69%
New Hampshire
average: 70%