

Everything we do starts with
you.





Three-year-old Paxton Lothrop and pediatrician Gregory Kriebel, MD, of Monadnock Regional Pediatrics

On the cover: Tim Halliday and his granddaughter Sarah Jackson

We're listening to *you.*

In many important ways, this past year was a very successful year for MCH, thanks in large part to your support and advocacy. When compared to 1,321 small hospitals nationwide, we ranked among the Top 100 by indicators of quality, satisfaction, and efficiency. These results reflect the fact that now more than ever, Monadnock Community Hospital plays a critical role in meeting the health care needs of our community. Here in New England, MCH was recently ranked 13th from among 176 hospitals in a survey of patient satisfaction. These results represent a tremendous collaborative effort by our team of physicians, employees, volunteers and contributors.

Given the rapidly changing health care environment, we will succeed in the future by continuing to build on our strength today. At MCH, building our core services has been a key factor in our business success for the past 90 years. We realize that delivering outstanding patient care requires having the dedication of an incredible staff, as well as the proper support and technology for them to do their jobs in an excellent fashion. Along with our solid financial foundation, these principles are helping us accomplish our mission: "We are committed to improving the health and well-being of our community."

Thank you for choosing MCH as your health care provider, your place to work, your place to volunteer and your choice of philanthropic support. We are so proud of our team which is providing world-class care, in our gem of a hospital, located in the heart of the Monadnock Region.



A handwritten signature in black ink that reads "Peter L. Gosline".

Peter L. Gosline
President and CEO



A handwritten signature in black ink that reads "Robert L. Edwards".

Robert L. Edwards
Chair, Board of Trustees

Highlights of 2012

January

Our donors' generosity really adds up.

The Parmelee Society, a group of community members who have chosen to include MCH in their estate plans, celebrates the addition of new members, bringing the total number of members to 85!



April

We ♥ our volunteers.

Smiling faces, helping hands, kind hearts. For Volunteer Week 2012, we assembled some of our 100+ volunteers for a group photo. MCH is always welcoming new volunteers—what about YOU?



February

Making kids smile

MCH celebrated National Children's Dental Health Month with a "Healthy Teeth to Toes" initiative that included outreach to all medical practices at the Hospital that refer children and families in need of assistance with dental and wellness care. Each year, we help over 1,600 children get access to quality dental and medical care through this program.



May

You gotta have heart!

In May, the American Heart Association recognized MCH as a platinum-level "Fit-Friendly Company" for our many programs supporting employee health and wellness. MCH is proud to provide employees a wide range of workplace opportunities for physical activity, healthy eating options and wellness education.



March

Can we give you a lift?

In spring 2012, MCH emergency transport services became faster and more efficient than ever! Thanks to the Town of Peterborough, extra paramedics and ambulances have been added to serve our community. Helicopter transport has also become more convenient because one of the Dartmouth-Hitchcock Advance Response Team (DHART) helicopters is now in Manchester—just 16 minutes away by air!



June

The fine art of healing

In June, MCH gave new meaning to the term "healing arts" with the opening of the Healing Arts Gallery. In this bright, airy space, patients, employees and families can enjoy original works of art by some of the region's most talented painters, weavers, sculptors and more.



July

Season's eatings

What could be healthier than ripe fruits and vegetables—fresh from the farm? From May to October, the Fresh Chicks Farmer's Market came to the MCH campus, bringing baskets filled with peas, lettuce, tomatoes, squash and berries—plus homemade breads, jams, pickles and even fresh eggs! Staff, patients, families and the community welcomed the chance to pick up healthy, delicious food.



October

MCH Care Bears take the gold!

The MCH Care Bears took first place honors in the mixed group category in the 2012 Reach the Beach Relay run. The

Reach the Beach (RTB) Relay is recognized by athletes as the premier relay series in the United States. Teams are challenged to run 200 miles in 24 hours—a true test of athletic ability and endurance. Our Care Bears (an elite group of MCH doctors, nurses and staff members) trained hard and ran a great race.

August

Baby Friendly

In August 2012, MCH completed some key milestones in its quest for certification from Baby Friendly USA. The Baby Friendly initiative, a joint project of UNICEF and the World Health Organization, establishes a "gold standard" of breastfeeding education and support. MCH provides a wide range of birthing options, maternity and infant care, parent education, breastfeeding support and well-baby care.



November

Welcome, Dr. Knowles

The surgical team at MCH expanded in 2012 with the addition of Dr. Robert Knowles. Dr. Knowles is a board-certified surgeon and a recognized trailblazer in the field of minimally invasive and single-incision surgery. He lives in Peterborough with his family.



September

MCH scores a winner.

Score! In September, USA Hockey team physician Dr. Douglass Weiss signed on to join Dr. Ronald Michalak, Dr. Shawn Harrington, and Dr. Terrence McNamara at Monadnock Orthopaedic Associates. Dr. Weiss specializes in arthroscopy, trauma and fracture care, as well as tendonitis, hand/wrist and nerve surgery.



December

Survey ranks MCH a top New England hospital.

In a ranking of New England's Best Hospitals Rated By Patients, MCH ranked #13 out of 176 hospitals! To rank New England's best hospitals, the website GoLocal analyzed more than 50,000 results from a survey conducted by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS). MCH scored high in virtually all categories, including patient care and satisfaction.





“We have a treasure in this community.”
-Joe Hart

Joe and Lin Hart’s connection to Monadnock Community Hospital stretches back to the 1970s, when the young Harts were raising a family in Peterborough.

“All of our children were born at MCH,” Joe recalls. “And of course with five kids, we did have to make a few trips to the hospital now and then!”

In 1996, Joe joined the MCH Board of Trustees. “I wanted to help the Hospital grow,” he says. “Both Lin and I believe that having a great local hospital is extremely important to the people who live in our community.”

In 2012, four years after retiring from running a 38-strong chain of convenience stores and a gas distributorship, Joe was diagnosed with colon cancer.

“Our friends and family encouraged us to go to Boston or Dartmouth,” Joe recalls. “We consulted with a cancer gastroenterologist at Dana Farber. He told us that if I wanted to have the surgery close to home, that was the best choice.”

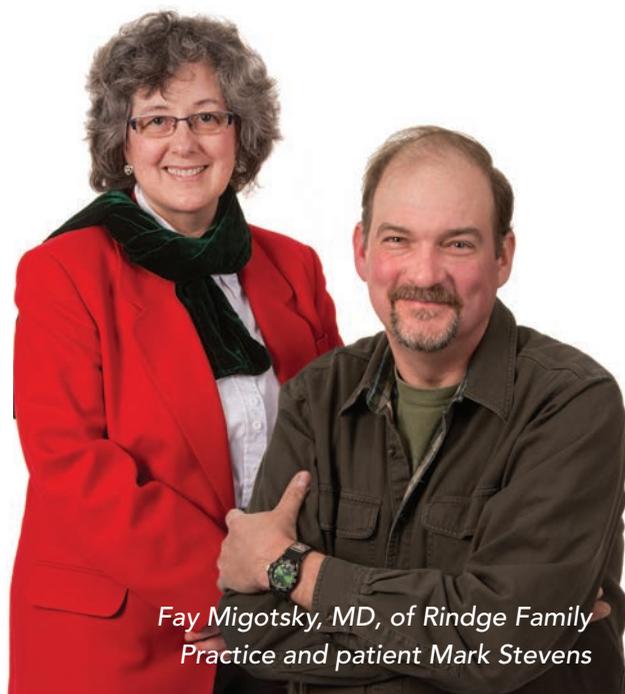
Joe’s primary care physician, Dr. Scott Jaynes, recommended Robert Knowles, MD. A relatively new addition to the MCH staff, Dr. Knowles left a large surgical practice in Norfolk,



Joe and Lin Hart with
Robert Knowles, MD

Virginia, for the opportunity to work in a smaller community where he could be more personally involved in caring for patients.

“Dr. Knowles was wonderful,” says Joe. “He’s a skilled surgeon, confident yet compassionate. He was patient and thorough while answering our many questions and explaining options and procedures. He was responsive and accessible. We can’t say enough about the good care we received from Dr. Knowles and the entire MCH staff. We feel fortunate to have such a treasure in our community.”



Fay Migotsky, MD, of Rindge Family Practice and patient Mark Stevens

There’s nothing more reassuring than
a doctor who listens.

A few years ago, Mark Stevens found himself in a quandary. He’d just been diagnosed with a mitral valve disorder—a serious condition that needs monitoring.

Knowing that he would need to establish a doctor-patient relationship he could rely on, Mark became a patient of Dr. Fay Migotsky of Rindge Family Practice, an affiliate of Monadnock Community Hospital.

For the next year, Dr. Migotsky monitored Mark’s health and sent him for regular echocardiograms. And when his health worsened in April of 2011, Dr. Migotsky and Mark’s cardiologist wasted no time. They immediately scheduled him for open heart surgery at Catholic Medical Center which, according to Mark, saved his life.

“If it wasn’t for Dr. Migotsky, I would not be here today,” says Mark. “She’s responsive and proactive—and she really listens.”

“I just had my first grandchild this spring,” he adds. “And it’s great to know I’ll be around to watch her grow.”

Everything we do revolves around our patients.

People come to Monadnock Community Hospital for many reasons, but it's our staff that sets us apart. Whether you're here for a lab test, a scan, a routine procedure or major surgery, you're a VIP to us—with your own support team. Here are just some of the people who are here to make your visit as pleasant and successful as possible.



Adell Earley

DIETARY SERVICES

Adell helps the MCH dietary department prepare and serve about 300 meals each day. These include both regular and special diets such as vegetarian, gluten-free and low fat offerings for our patients, staff and visitors.



Deborah Morris, BS, MT, (ASCP)

LABORATORY ASSISTANT MANAGER

Need blood work or other types of diagnostic testing? Deborah helps manage the MCH laboratory and our highly-trained team of certified phlebotomists and medical technicians.



Robert Knowles, MD

GENERAL SURGEON

Dr. Knowles is a board-certified general surgeon and a recognized trailblazer in the field of minimally invasive and single-incision surgery.



Ginny Cefole

ENVIRONMENTAL SERVICES TECHNICIAN

Shining floors, spotless windows, sanitized surfaces—cleanliness is critical to MCH, and housekeepers like Ginny are the reason our hospital sparkles.



Charles Marvin
Patient



Anna Brown, RT(R)(CT)
CT TECHNOLOGIST

When you need an MRI, CT scan, Ultrasound, or Mammogram, you can count on Anna and the MCH radiology team to provide you with the most advanced technology, convenient scheduling and personal care.



John Adams
VOLUNTEER

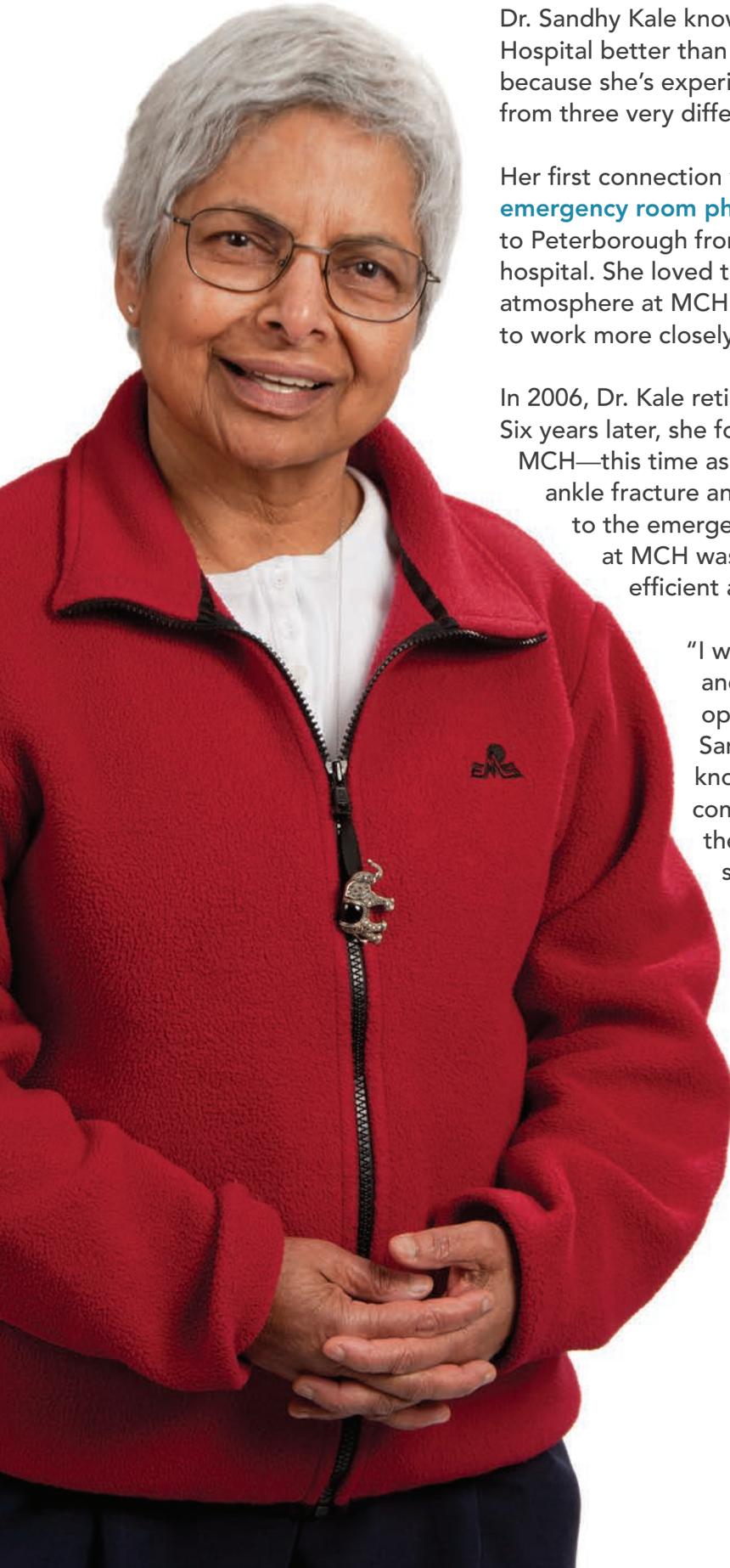
Every day, volunteers like John help make your experience at MCH more pleasant and positive. You'll find their smiling faces in our gift shop, visiting patient rooms, helping in the Birthing Center, behind our reception desk and many other places throughout the Hospital.



Pia Benet, RN
OPERATING ROOM

Pia is one of more than 170 nurses at MCH—highly skilled professionals who have made caring their career. These amazing men and women are the front line of care here at MCH.

From doctor to patient to volunteer: *Sandhy Kale's Story*



Dr. Sandhy Kale knows Monadnock Community Hospital better than most people. That's because she's experienced our Hospital from three very different perspectives.

Her first connection with MCH was as an **emergency room physician**. Sandhy came to Peterborough from a busy New York City hospital. She loved the "pleasant, welcoming atmosphere at MCH" and the opportunity to work more closely with patients.

In 2006, Dr. Kale retired from medical practice. Six years later, she found herself back at MCH—this time as a **patient**. "I had a bad ankle fracture and was taken by ambulance to the emergency room." The ER staff at MCH was just as professional and efficient as she remembered.

"I was lucky to have Dr. Michalak and Kevin Costello, PA-C, operate on my ankle," says Sandhy. "Their professionalism, knowledge and surgical skills are commendable. I also appreciated the various ancillary services such as occupational therapy, physical therapy, and social services. I had a very positive experience as a patient!"

Last year, Sandhy reconnected with MCH in a third capacity—this time as a **volunteer** for Day Surgery. For her, volunteering is a labor of love.

"I care for our hospital a lot. MCH has changed my life for the better—and gives me a reason to get up and go!"



MCH Staff members (l. to r.)
Judy Vigneault, RN;
Douglass Weiss, MD; and
Linda Dionne, RN

A great team makes all the difference.

Here at Monadnock Community Hospital, we have many dedicated professionals on staff—including some of the top doctors and nurses in the Northeast. But what makes MCH truly exceptional is the way all these individuals work together to ensure the best outcomes for our patients. Teamwork is the foundation for the excellent care here at MCH—it's what many patients appreciate and remember most.

Recently we received a glowing testimonial from the family of a 99-year-old patient, praising Dr. Douglass Weiss,

an MCH orthopedic surgeon, as well as the surgical, ICU, and nursing staff, for successfully treating their mother so she was back home just five days after her operation—with our whole team cheering for her recovery.

"We are deeply impressed with and thankful for the quality of care—the professionalism, compassion, attentiveness to little details—available at Monadnock Community Hospital. "

—The Rowe Family

High tech solutions *for a healthier community*

Your support helps us to continually invest in technology and expertise. Recently, Monadnock Orthopaedic Associates introduced two new surgical options that deliver dramatically improved results for patients.

TruMatch Personalized Solutions for Knee Replacement

The TruMatch Personalized Solution for knee replacement uses a three-dimensional computerized scan of a patient's leg to create customized surgical guides, ensuring

optimum positioning and placement of the replacement joint. "With TruMatch, we can position and align the replacement joint so that the knee will wear evenly and remain stable," says orthopaedic surgeon Dr. Ronald Michalak.

Anterior Approach Hip Replacement Surgery

Unlike traditional hip replacement surgery, this technique allows the surgeon to work between muscles and tissues without detaching them from the hip or thigh bones.

Volunteers are love in motion.

Where would we be without our volunteers? These enthusiastic, caring folks are every bit as important to MCH as our medical, other clinical, and non-clinical staff. Year in and year out, their dedication helps us provide the highest levels of comfort, care and personal attention to our patients and staff.

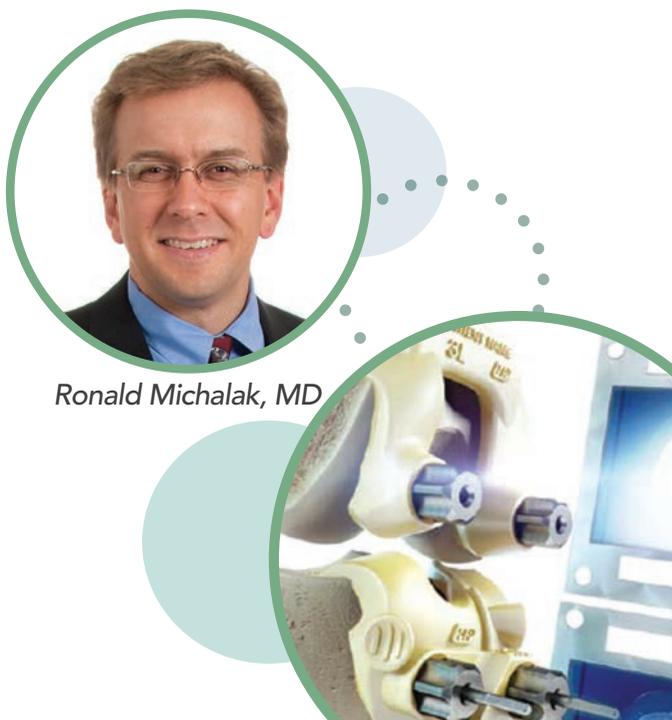


*MCH Volunteers (l. to r.)
Dorothy Segall, Art Flick
and Gwyn Baldwin*

"I'm excited about the anterior approach to hip surgery because it can mean less pain, faster recovery and improved mobility for my patients," says Dr. Michalak.

"It's extremely gratifying to be able to offer these new technologies to our patients," says Dr. Michalak.

"Not many small hospitals can do all the amazing things we do here in Peterborough."



Ronald Michalak, MD

10,001 + Hours

Peg McLeod

5,001 - 10,000 Hours

Marcia Pettee

4,001 - 5,000 Hours

Bradley Farnham

3,001 - 4,000 Hours

Francesco Carrara

2,001 - 3,000 Hours

Carol Farnham

Arthur Flick

Charles Marvin

Joyce Nelson

Jean Peters

Nahida Sherman

1,001 - 2,000 Hours

Anonymous

John Adams

Constance Boyd

Wilfred Brassard

Lucille Dube

Margaret Flick

Joan Hawkins

Gary Lambert

Dorothy Segall

Clay Sherman

Ardelle Somero

Chester Soule

Priscilla Ward

501 - 1,000 Hours

Sandra Benotti

Catherine Boyle

Cyndy Burgess

Josephine Carrara

Dianne Chatfield

David Collins

James Dodge

Sally Fisher

Mary Carol Grip

Randy Gustafson

Bea Gustavson

Pat Justus

Sandhya Kale

Maureen Karr

Amy Pfeil

Dale Russell

Shirley Sherk

1 - 500 Hours

Paula Amrich

Debra Anderson

Carol Angus

Arnie Antak

David Arsenault

Gwyn Baldwin

Jean Barden

Ruth Barker

Libby Barnett

Connie Bastille

Megan Bishop

Bob Borsari

Beverly Boyer

Chris Brown

Mileva Brown

Ali Bunker

Jan Buonanno

Casey Burgess

Avery Campbell

Eleanor Cappa

Kaysie Castor

Sarah Chatfield-Seaver

Dennie Chenoweth

Diane Cherwin

Nancy Clarke

Jarvis Coffin

Ruth Comerfield

Carole Connor

Valerie Connor

Bea Corriveau

Mary Craig

Tricia Cravedi

Johanna Creeley

Crotched Mountain

Elizabeth Dalphond

Marcia Davis

Zackery Dean

Cady Dodge

David Dodge

Judy Edelkind

Jessie Elliott

Lee Errickson

Pat Fairchild

Kathryn Farrington

Janet Fiedler

Nan Fornal

Ann Frost

Caitlin Gamboli

Mykala Garabrant

Chris Giacobelli

Brenda Gibbons

Diane Goff

Nancie Gordon

Anita Greenblatt

Frances Greene

Hadley Greene

Tom Greenwood

Robert Grillo

Debbie Hanson

Matt Harrington

Andrew Hayes

Muriel Henault

Janet Hicks

Nancy Hitzherbert

Dawn Hollingsworth

Elizabeth Holt

Caroline Hosmer

Norma Houghton

Jeff Howard

Ryan Howe

Michael Hunter

Carol Ireland

Anna Johnson

Jan Johnson

Kate Johnson

Pat Johnson

James Jordan

Terry Kilvert

Victor King

Harrison LaFlem

Mary Frances Lawler

Zachary Levene

Margaret Lewis

Chris Limon

Mary Loftis

Katrina Kenison-Lewers

Terri Lombardi

Theresa Lombardi

Ann Lord

Karen Lorentz

Donna Loucks

Ruth Lowe

Ed Luongo

Emily Manfre

Anita Martus

Karen McCormack

Nawyn Meas

David Moulton

Vicki Moylan

Adriel Opramolla

Cynthia Orlandella

Tony Pereira

Geoffrey Phillips

Victoria Pitts

Anne Rainey

Joe Reed

Mary Reis

Charles Riley

Sandy Roth

Lock Row

Patricia Row

Kay Ryan

Elaine SanSoucie

Lorie Scharmatt

Barbara Schwartz

Marcia Schwartz

Sandi Senn

Sara Senn

June Sheldon

Diane Simpson

Andrea Small

David Small

Stephen Smith

Hazel So

Stephanie Sontag

Leon St. Cyr

Mary Stansbury

Joyce Stevens

Joseph Stolz

Eve Stone

Barbara Thorngren

Kusala Tibbetts

Anne Twitchell

Maureen Vaillancourt

Clarisse Wallace

Tom Ward

Lois Webster

Audrey White

Tonia Whitman

Christy Whitney

Elizabeth Wilder

Brendan Williams

Dennis Witsoe

Andrea Wood

Samuel Zachos



Linnea and Samuel Zachos

Parmelee Society

The Parmelee Society recognizes individuals who have included MCH in their will or estate plan.

Your will is an opportunity to honor the people and organizations important in your life. Please consider making a specific provision for Monadnock Community Hospital. If you have already made a provision in your will, please let us know so that we can honor you as a member of our Parmelee Society.

A gift of any size qualifies you for membership. It is not necessary that you give us a copy of your will or even tell us what your specific plans are. Your good word is all we need. To learn more, please contact:

Laura Gingras, CPA
VP of Philanthropy
(603) 924-4666
Laura.Gingras@mchmail.org

Sadie Jackson, CFRE
Philanthropy Manager
(603) 924-4682
Sadie.Jackson@mchmail.org

Parmelee Society *Members*

As of April 2013

Anonymous (4)
Mr. John H. Adams
Mr. and Mrs. Frank M. Almeida
Mr. Theodore S. Bacon, Jr.
Audrey B. Carvalho
Dr. Richard S. Carvalho
LeeAnn Clarke
Nancy C. Clarke
Claudia Cleary-Nichols and
Derick Nichols
Robert and Melinda Condon
Mrs. Jeanne T. Cook
Mr. and Mrs. Theodore B.
Covert
Mr. and Mrs. John J. Cronin III
George Duncan
Phyllis and Joseph T. Ferry, Jr.
Anne Sharples Frantz
Laura A. Gingras and David C.
Fish

David A. Glynn
Peter and Connie Gosline
Robert and Mary Jane Grasty
Mr. and Mrs. Thomas F. Head
Dr. and Mrs. Owen R. Houghton
Sadie Halliday Jackson
Clifford Jarest
Marcia Kayser
Jan C. MacLennan Kennedy
Terry R. Kilvert
Mr. Frederick P. Koallick
Andrew P. Kordalewski
Bruce W. Larsen and Sarah H.
Larsen
Douglas Maynard
Joseph and Virginia Merrion
Mr. Stephen H. Millard
Mrs. Marcia Ober
Mr. Charles Palmer
Dorothy D. Peterson
Dr. Phyllis E. Porter
Dr. and Mrs. Theodore Renna
Mr. Ronald Rogstad
John and Susan Roper

Albert and Rolande Roy
Stella Russell
Ann Sargent
Janet U. Schaefer
Phyllis S. Scott
Mrs. Shirley G. Sherk
Harriet K. Sorensen
Chester Soule
Dr. and Mrs. Richard H.
Stephens
Robert Taft
Mrs. Eileen Taft
Anne Twitchell
C. Jerome and Doris
Underwood
Ms. Elsie P. van Buren
Mr. and Mrs. John F. Vance
Miss Audrey M. White and Mr.
Daniel L. Keaveny
Jane Stewart Young
Samuel and Linnea Zachos



Donald M. Sherk



Walter R. Peterson Jr.

Living in our memories

We honor and remember the generosity of all those no longer with us who included MCH in their will or estate. These legacy gifts, regardless of size, reflect the significant value our community places on local, quality health care.

Anonymous (4)
 Eleanor N. Abel
 Ruby G. Allen
 Helen D. Armitage
 Josefa C. Backus
 Marion J. Bagley
 Leah S. Baldwin
 Ellen B. Ballou
 Arnold C. Barker
 Kathleen G. Barker
 Clara F. Bass
 Robert P. Bass, Sr.
 Mrs. Helen Bastedo
 Doris E. Belcher
 Gordon K. Billipp
 Mrs. Helen Bluhm
 Mr. Edward L. Bond, Jr.
 The James Burgess Boote Fund
 Louisa de Bracket
 George H. Brooks, Jr.
 Walter A. Bryer
 Phyllis S. Burt Trust
 Priscilla T. Campbell
 Marion L. Caton
 Phyllis M. Cleaves
 Everett and Margaret H. Clement
 The Alice Clukay Trust of 2000
 Leon C. Cochran
 George H. and Ruth S. Colton
 The Mary Cormack Trust
 Maude D. Corser Family Trust
 Lois Daloz
 Dorothy Dalzell
 Ms. Ann Darsie
 Elizabeth W. Davis
 Murray Day
 Viola MacLellan Day
 Genevieve Doran
 Clara M. Driscoll
 Lesley C. Eaton
 Charles J. Ellis
 Rachel P. Evans
 Mary L. Farrar
 Julie F. Fremont
 D. Baldwin Gardner
 Emma E. Gipson
 Wendell C. Glass
 Ella L. Goodhue
 Jacques Pierre Harang

Miss Helen F. Hazelton
 Theodore F. Hoffman
 Martha H. Hokanson
 Guy O. Hollis
 Marguerite A. S. Humphrey Trust
 Frank R. Hutchison
 Eben W. Jones
 John W. Jones
 Elizabeth Cheney Kaufmann
 Dr. Alice V. Keliher
 Ms. Phyllis Kelley
 Lizzie B. Kendall
 Kenneth E. Kepner
 Samuel K. Lessey
 The Agnes M. Lindsay Trust
 Mr. and Mrs. John L. Lord
 Mildred B. MacDuffie
 Theresa Booth Maley
 E. H. Mather and F. M. Lee Irrevocable Trust
 Sally K. Maynard
 Helene M. Meacom
 Cynthia A. Mears
 Catherine P. & Richard C. Merrill Irrevocable Fund
 Gordon Merrill
 Howard and Martha Mitchell
 George Abbott Morison
 Robert S. Morison
 Louis P. Morris
 May H. Moulton
 Phyllis O. Munhall
 Frances E. Naramore
 Alf Zahl Nelson
 Irving E. Nichols Trust
 Herbert C. Nichols
 Phyllis J. Nichols
 Warren J. Nichols
 Mr. Herbert T. Nilson
 William U. Niss Revocable Trust
 Blanche E. Pearson
 Margaret Perry
 Mr. Walter Peterson
 Louise R. Pierson
 Alice W. Pool
 Elizabeth Porter
 Anna L. Pritchard
 John W. Pushee
 Dr. Margaret R. Reynolds
 Charles O. Richardson

Herbert and Charlotte Rosell
 Edwin F. Rowehl
 Marion Lucy Sawyer
 Mildred S. Sawyer
 Ralph T. Sayles
 George H. Scripture
 Pauline F. Seguin
 Nancy P. Shea Trust
 Mr. Donald M. Sherk
 Annie Smith
 Charles Winthrop Smith
 Orrin F. Smith
 Robert H. Stanley
 The Leni L. Stewart Trust
 Mildred Stone
 Mr. J. Milton Street
 Marion L. Symmes
 Marion G. Symonds
 Alexander (Zandy) Taft
 Beatrice K. Taft
 Mary McKaig Taft
 Lena F. Taylor
 John C. Tenney
 Grace Hall Thacher
 Jane Olmstead Thaw
 Alice R. Thompson
 Anna B. Tibbetts
 Clara J. Munroe Townsend
 Luther T. Townsend
 Eleanor Tudor
 Karl G. Upton
 Helen L. Wallace
 Marie E. Warren
 John Prentiss Weston Trust
 Lawrence H. Wetherell
 Elizabeth E. Whetstone
 Charlotte J. White
 Isaac D. White
 Edith B. Wilcox
 Laura Wilder
 Helen R. Williams
 Barbara Y. Wilson
 Samuel D. and Dixie Wonders Fund
 Charlotte S. Wood
 Merna H. Young
 William LeRoy Young



To Honor and

One of the most beautiful and meaningful ways to honor or remember someone you love is through a gift to Monadnock Community Hospital.

Gifts in Honor of:

Tom Badgley's Mom and Dad
 Rochelle Benoit
 Frank and Jean Berry
 Zane T. Broome, DDS
 Dr. and Mrs. Peter M. Cerroni
 The Clement Family
 Christine J. Cloutier
 Family Care and Dr. Richard
 Frechette
 Edmond and Claire Gingras
 Peter Gosline
 Mr. and Mrs. Alexander Kelley
 David R. Levene, MD
 The Entire MCH Hospital Staff
 Dr. Gregory Neilley
 Emily and Alex Patnode
 Brianna and Adam Pillsbury
 Kathryn H. Richardson
 Anna Ruelle, DPM
 Ann Sampson's Retirement
 from MCH
 Ignaz Semmelweis
 The Snellman Family Members
 Stacey Morton Spencer
 Steven and Annissa
 Dmitry Tarasevich, MD
 Veterans of All Wars

Gifts in Memory of:

Mary Akerley
 Jonathon H. Allen
 Sarah Hogate Bacon
 Anders J. Bart
 David Batchelder
 Lawrence J. Bourgoine
 Bess N. Bradshaw
 Richard H. Brooks
 Ernest S. Brown
 William Brundage
 George E. Brush
 Nancy Bryant
 Zanga & Carrara Families
 Ernest C. Cass
 Melissa Marie Chase
 Joseph K. Close
 Ernestine F. Coleman
 Robert J. Condon
 William R. Cuddihee
 Louis G. and Mary Helen
 Nash DeBauche
 Kelly Elizabeth Felgar

The legacy of Tony and Midge

"It's important to Tony and me to make sure the Hospital is there for generations to come. So by giving to MCH, we can really help everyone in the community."

Dr. and Mrs. Joseph G. Gosling ("Tony and Midge" to their friends) were two of the generous benefactors behind MCH's new surgical center. And true to their natures, they chose to name the new center not after themselves, but after their dear friend, David L. Knight, DMD.

Tony Gosling passed away in March of 2010 and his beloved Midge in January of 2013, but their spirit of caring is vibrantly alive at MCH.

Create your own legacy of caring

Are you interested in creating a lasting and meaningful legacy? A gift to MCH is a gift to our entire community—and to generations yet to come. To learn more, please contact:

Laura Gingras, CPA
 VP of Philanthropy
 (603) 924-4666
 Laura.Gingras@mchmail.org

Sadie Jackson, CFRE
 Philanthropy Manager
 (603) 924-4682
 Sadie.Jackson@mchmail.org

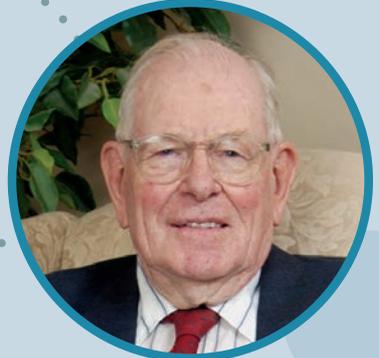
Remember

Ducky Gardner
Ruth and Charles Gindele
Harold Graham
Nancy Griswald
Eudine and Loran Hanson, Sr. &
Henrietta Paquin
Hazel Harrigan
Daniel W. Hart
Robert Hoelzel
William P. Howard
Ernest and Atheleah Hutchinson
Edward Jimenez
Corinne MacLennan Kennedy
David L. Knight, DMD
Leonard Holden Krause
Claudia Lacroix
Pamela Lang
Elizabeth B. Lathrop
Dr. Charles T. Lawrence
Daniel Malachuk
Lillian Maynard
Timothy M. McCarthy
Kenneth A. McLeod
Bryan S. McWay
Nancy Ryan Mitchell
Adam Nation-Ames
James DeWitt Newton
Isabel B. Nichols
Phyllis Nichols
John D. Peabody, Jr.
G. Harris Pettee
Frank and Julia Poodiack
Charles Bassett Porter and Ruth
Porter Richardson
Angela Marie Possiel
Paula Ramsey
David Reilly
Rheal E. Richard
Polly Ross
William Rossi
Ann and John Sampson
Ann Ryan Sampson, RN
Robert C. Slade
Lillian Snellman
Robert Stewart
Irene Taft
Edward B. Twitchell, MD
Kathryn R. Van Renesse
Beatrice E. Vanni, RN
Veterans of All Wars
Ray and Marc Wallace
Esther Warren
Margery Wheeler
Hugh M. Woodward

Lifetime Giving Circles

Celebrating a lifetime of giving

Through their years of generous support, these benefactors have each made significant gifts to MCH.



Theodore S. Bacon, Jr.

Legacy Circle **\$1,000,000+**

Anonymous
Mr. Theodore S. Bacon, Jr.
Mr. Edward L. Bond, Jr.*
Mr. Herbert T. Nilson*

Chairman's Circle **\$500,000 to \$1,000,000**

Everett Clement Trust*
Karen Clement and Richard A.
Jordan
The Estate of Ann Darsie*
Dr. and Mrs. Joseph F. Gosling*
Nancy P. Shea Trust*



Karen Clement

President's Circle **\$100,000 to \$499,999**

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2012 FINANCIAL STATEMENT

Consolidated Statement of Revenues and Expenses (in thousands)

REVENUES

	2012	2011
Billed for services to our patients	\$120,748	\$118,996
Other operating revenues	\$2,309	\$2,336
Received from other sources	\$985	\$1,132
Total Sources	\$124,042	\$122,464

Amounts billed but not received:

Under government and commercial contractual agreements	\$44,150	\$43,853
From patients unable to pay (charity care)	\$2,945	\$3,194
Provisions for bad debt	\$4,272	\$3,743

Therefore, we actually received revenue from patient care and other services of

	\$72,675	\$71,674
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COSTS

Our costs included amounts:

To pay our employees	\$39,313	\$37,587
To pay our suppliers and vendors	\$24,400	\$23,131
To fund depreciation and pay interest on debt	\$6,476	\$5,873
To pay New Hampshire Tax on Hospitals	\$4,390	\$3,169

Resulting in total costs for patient care and other services

	\$74,579	\$69,760
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MARGIN

The excess of amounts received over costs for the year is used to expand services to our community, to improve facilities and to pay back debt

	(\$1,904)	\$1,914
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Key Statistics, Actual

Admissions	1,377	1,415
Births	312	322
Emergency Room Visits	14,805	14,187
Surgical Cases	1,520	1,641
Endoscopy Procedures	1,378	1,250
Imaging Exams	30,748	30,687
Lab Tests	204,279	206,526
Physical, Occupational, and Speech Therapy	39,652	42,838
The Bond Wellness Center Members	1,499	1,537
Physician Practice Visits	132,373	124,419





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