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**Monadnock Community Hospital**  
*Care comes first*

Monadnock Community Hospital is...

Advocates

Ambassadors

Caregivers

Donors

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Nurses

Nurse Practitioners

Patients

Philanthropists

Physicians

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...You.

Front Cover: Kate Preftakes with her sons Asa, Finley and Atticus

We give special thanks to Monadnock Paper Mills, Bennington, New Hampshire, for its generous donation of the Astrolite Silk paper used in this report.

# Opportunities for Our Future

Your support and confidence in Monadnock Community Hospital has allowed us to thrive and grow through a challenging time for our state and nation. Our Annual Report to the Community is a tribute to the thousands of people who contribute to the vital role of our Hospital. It's all about you! Contributors, volunteers, physicians, nurses and staff – each of you enable us to carry out our mission every day. Our priority is the health and well-being of our community. Your support brings our mission to life—we couldn't do it without you.



Peter L. Goshe





All photos top to bottom:  
Martha Scott  
Laura Gingras and Ted Bacon; Michael  
Blood and Dana Kumph

Patti Potter  
Pam Nation, Cynthia Ingraham and  
Dana Marangi;  
Dr. Charles Seigel and  
Dr. David Levene



*Dr. Mark Winiecki; Carole Connor, Susan Black  
and Pat Johnson*

# We Thank You All!

Because of your generous support, we are able to keep our commitment to provide high quality health care in the Monadnock Region.

## A Lifetime of Giving to Monadnock Community Hospital

### Lifetime Giving Circles

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Elsie van Buren  
The Gilbert Verney Foundation  
The Window Shop at Monadnock  
Community Hospital



*Dr. Erik Lasky with Alex*

**Donors of every age, every walk of life, every demographic you can think of make it happen at MCH... construction worker,**

## Capital Campaign Donors

Contributors to the Capital Campaign from 2007 through present.

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\$1,000,000+

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# An Environment of Excellence

Because of the tremendous community support for Monadnock Community Hospital's recent building campaign, the Hospital celebrated the opening of the Sarah Hogate Bacon Emergency Services Department in early Winter 2011. This expansion was funded in part by the \$10 million capital campaign completed in 2010. The new space more than doubles the size of the ED, up from 3,500 to 8,000 square feet. With 13,000 visits annually, the ED is one of the busiest departments in the Hospital.

The expanded space provides patients a greater level of privacy with nine rooms and eleven beds. Each room is "universal" — able to serve patients regardless of illness or trauma. Two of the new rooms are reached directly by an ambulance-only entrance. Walk-in patients use a separate entrance, and can be triaged without waiting to register.

The "U" shape of the new ED improves sight lines for nurses to view all patients. There is even a new, separate decontamination area to handle people affected by biohazards or industrial contaminants.

"With the community need growing, we expect an increase to 14,000 or more patients annually," says Dr. Craig Lauer, Emergency Department Medical Director. "We are ready and will be able to offer the very best in professional emergency care."



**accountant, farmer, surgeon, dance instructor, restaurant owner, shop keeper, logger, engineer, clinician, real estate agent, primary**

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Mr. and Mrs. Steven Lord  
John R. McCarthy  
Carole D. Monroe and Charles F. Champagne  
Anne H. Murphy



**"My experience with Dr. Coffman and the surgery department at MCH was excellent on all counts. Dr. Coffman is a good listener and a knowledgeable surgeon. I was so pleased with the personal care and attention given to me throughout my procedure and recovery."** —Harry Healer

**care physician, minister, retiree, care giver, dentist, therapist, politician, antique dealer, ophthalmologist, chef, craftsman,**

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# Surgery Transformed

The opening this spring of MCH's new Surgical Services Department represents the final phase of the Hospital's two-year building and campus expansion program. The addition more than doubles the size of the department with the addition of two new larger operating rooms adjacent to the existing three operating rooms, and endoscopy suite, and a new Central Supply Department. Additionally, the pre-op area will have 10 new private rooms with televisions and six new state-of-the-art recovery room bays.

With over 15 surgeons performing over 3,000 surgeries each year, this new advanced surgical department offers a wide range of surgical procedures, from out-patient surgery to more complex surgical procedures requiring hospitalization. The advanced operating rooms provide the technology needed to perform a wide variety of procedures using the Harmony IQ™ integration system. Joint replacement surgeries are performed in the larger operating theaters using the latest surgical equipment needed to complete these complex procedures.



*Paul Bohanan, R.N., Ph.D., Director, Perioperative Services*

## **volunteer, telecom worker, mechanic, nurse, veteran, radiologist, civil engineer, butcher, painter, maintenance worker,**

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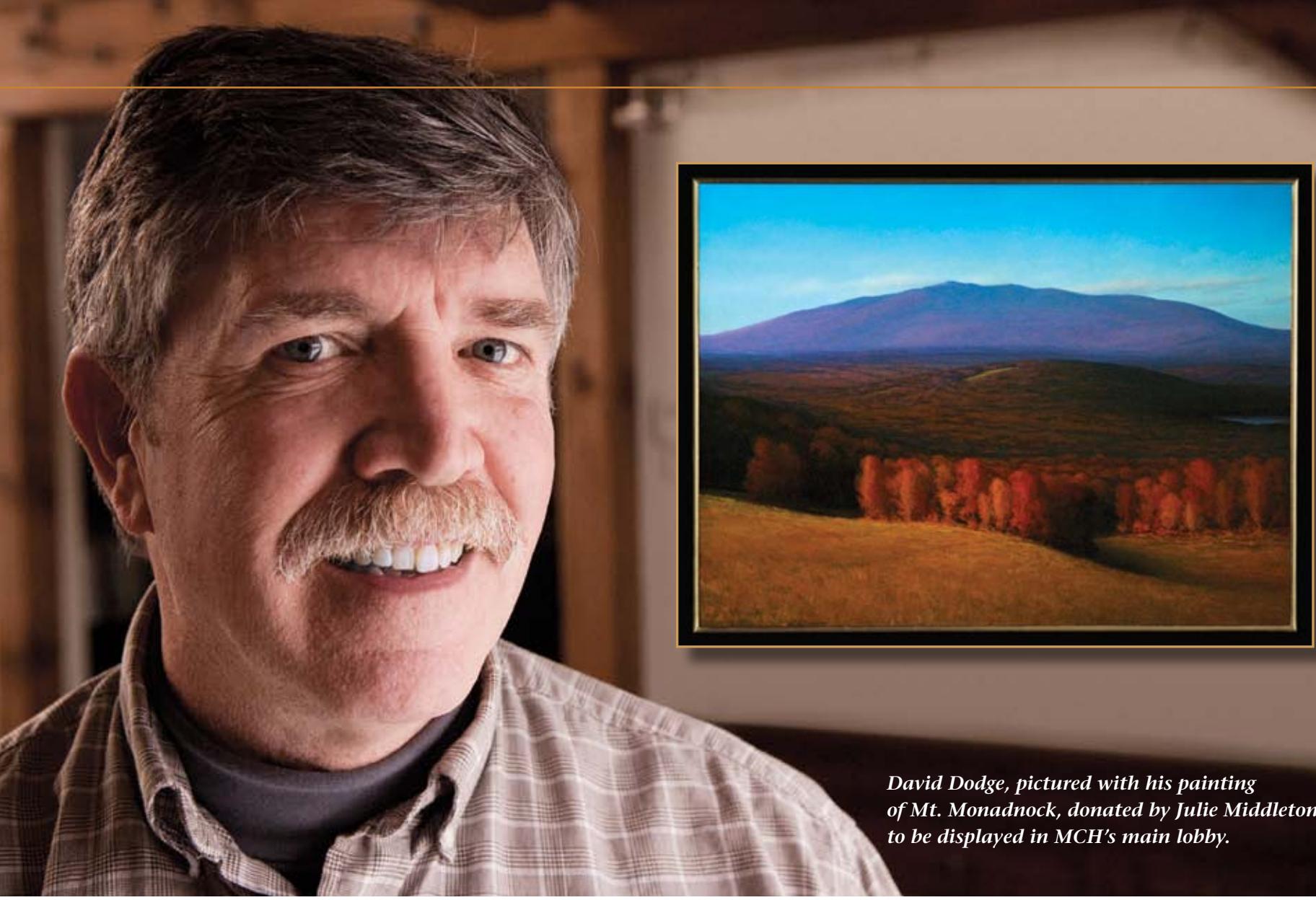
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George and Patricia Andersen  
APU/ICU Nurses



*David Dodge, pictured with his painting of Mt. Monadnock, donated by Julie Middleton to be displayed in MCH's main lobby.*

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Mr. and Mrs. Edwin Adams  
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Mr. and Mrs. Richard Ames

The Healing and the Arts Committee at Monadnock Community Hospital has a goal of creating an environment of healing through art. Studies have shown that soothing, calming and beautiful pieces of art have a distinctly positive effect on how quickly people heal. The Maternity Unit has a rotating gallery of artists that provides laboring Moms something soothing to look at as they walk the halls. The Wellness Center is home to many creative initiatives. Through art we are forming a stronger connection to our local community as we are fortunate to have many talented artists in the Monadnock Region. At MCH we have the opportunity to provide an outlet for their work, while providing a beautiful environment for patients and visitors alike.



**architect, sales personnel, acupuncturist, artist, fireman, surveyor, emergency medical technician, policeman, metallurgist,**

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David McMahon

*Gretchen Guinard and  
Victor King working out at  
The Bond Wellness Center*



**historian, librarian, landscape designer, electrician, funeral director, graphic designer, lineman, farmer, physical therapist,**

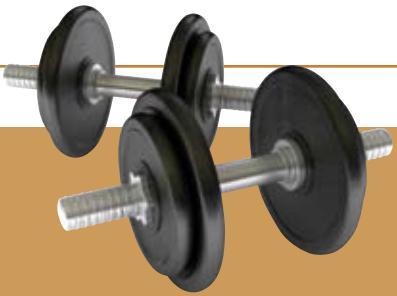
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**"I believe that The Bond Wellness Center helps extend life; therefore, it supports the Hospital's mission.**

The Bond Wellness Center's cardiac rehab program put me on the track for keeping up a wellness routine for better health and an active life. I have seen it help so many of my friends.

I'll keep rowing, cycling, lifting, pushing, pulling and stretching for my own good.

Thanks, Bond Wellness Center and MCH for being there for me." —Bob Boyd



Dan Romero, exercise physiologist at The Bond Wellness Center, with Bob Boyd.

**airplane pilot, poet, banker, horticulturist, pharmacist, photographer, gardener, musician, trucker, psychotherapist, lawyer,**

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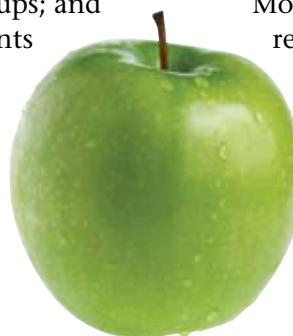
# \$9.2 Million in Community Benefits



Pam Delahanty, a.k.a. the Tooth Fairy, with  
John Stone, Principal at Rindge Memorial School

Monadnock Healthy Teeth to Toes (MHTTT), a public health program at Monadnock Community Hospital, focuses on dental hygiene and care, nutrition, and daily physical activity for children ages kindergarten to third grade.

The MHTTT Healthy Me Afterschool Club was successfully implemented at Antrim Elementary School with 14 very enthusiastic first and third grade students! Over a span of six weeks the children danced and moved to inclusive and fun games; tasted new and colorful food groups; and introduced their parents to creative and fun ways to make daily healthy choices.



Our school-based program has been in 17 schools—14 elementary schools and 3 preschools, teaching over 1,800 children about the important relationship between healthy teeth and healthy bodies. For those families without dental or health insurance, MHTTT is actively assisting with enrollment in the financial grant program at Monadnock Community Hospital and New Hampshire Healthy Kids. Both programs offer significant financial support for uninsured children.

Monadnock Healthy Teeth to Toes has received generous grants from the State of New Hampshire, Northeast Delta Dental Foundation and the New Hampshire Charitable Foundation.

## florist, magician, grant writer, comptroller, carpenter, nutritionist, urologist, receptionist, fundraiser, bartender, sculptor,

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*Students from Rindge Memorial School*



*Darci Rautiola and her newborn son Mac, pictured with Judy Fayre, R.N.*



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"We are fortunate to have so many dedicated volunteers here at MCH; Chris and Mileva Brown, and so many others like them, are a tremendous asset."

*Jana Lothrop,  
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"We have been patients at MCH many times through the years and feel fortunate to have a state-of-the-art Hospital when the need arises. We are both members of the wonderful Bond Wellness Center to maintain a healthy lifestyle and always appreciate the talented, courteous and helpful staff. We will always support MCH in every way we can.

*—Samuel and Linnea Zachos, Bennington,  
pictured with Dr. Scott Jaynes*

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Imagine the tremendous difference it would make to our community if everyone could make a bequest to Monadnock Community Hospital. Your will is an opportunity to honor the people and institutions important in your life. You can make specific provisions for your family and friends as well as for your community hospital.

Please let us know if you have made a provision in your will so that we can



honor you today as a member of our Parmelee Society. **A gift of any size qualifies you for membership.** It is not necessary that you give us a copy of your will or even tell us what your plans are. Your good word is all we need. Please consider including Monadnock Community Hospital in your will or estate plan today. For more information, please contact Laura Gingras, CPA at 924-4666, or Sadie Jackson, CFRE at 924-4682.

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Joseph K. Pollock  
Frank and Julia Poodiack  
Charles Bassett Porter and Ruth Porter Richardson  
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The Ward-Riley Family  
Cathleen Crowell Webb  
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Marion Whipple  
Rese White

## basketmaker, manicurist, allergist, career counselor, senator, webmaster, direct support professional, chemist, baker, editor,

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# Financial Statement

as of September 30, 2010

## Consolidated Statement of Revenues and Expenses (in thousands)

	2010	2009
Billed for services to our patients	111,187	105,891
Other operating revenues	2,439	2,284
Received from other sources	2,071	290
<i>This includes unrestricted gifts from hospital donors and income from investments.</i>		
<b>Total Sources</b>	<b>115,697</b>	<b>108,465</b>
<b>Amounts billed but not received:</b>		
Under government and commercial contractual agreements	41,707	37,542
From patients unable to pay	3,278	2,556
Therefore, we actually received revenue from patient care and other services of	<u>70,712</u>	<u>68,367</u>
<b>Our costs included amounts:</b>		
To pay our employees	37,044	35,343
To pay our suppliers and vendors	26,730	27,618
To fund depreciation and pay interest on debt	<u>5,194</u>	<u>4,805</u>
Resulting in total costs for patient care and other services	<u>68,968</u>	<u>67,766</u>
The excess of amounts received over costs for the year was used to expand services to our community, to improve facilities and to pay back debt	<u>1,744</u>	<u>601</u>

Key Statistics, Actual		
	2010	2009
Admissions	1,400	1,437
Births	333	346
Emergency Room Visits	12,973	13,464
Surgical Cases	1,802	1,746
Endoscopies	1,802	1,086
Imaging Exams	30,366	31,258
Lab Tests	206,760	206,873
Physical, Occupational, and Speech Procedures	46,053	46,751
The Bond Wellness Center Members	1,490	1,526
Physician Practice Visits	128,847	117,330

**quality control engineer, event planner, researcher, analyst, housekeeper, nurse, administrator, clerk, food services professional,**

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*Dr. Theodore Renna*

*Dr. James Potter*

*Dr. Charles Seigel*

*Dr. David Levene*

"The Hospital has been such a big part of my life in many ways. I feel strongly about supporting the Hospital's mission, both through my work as a physician and by including MCH in my charitable giving each year."

*—Dr. Charles Seigel*

# Medical Staff

as of March 31, 2011



## Anesthesia

Christopher Bottino, M.D.  
Michael H. Doherty, M.D.  
John LaBranche, M.D.  
Joseph Lupo, M.D.

## Cardiology

J. Beatty Hunter, M.D.

## Emergency Medicine

Stephen H. Buzzell, M.D.  
Eric Lasky, M.D.  
Craig Lauer, M.D.  
Wayne R. LeClair, M.D.  
Steven Nawrocki, M.D.  
Peter Row, M.D.

## Family Practice

Annika M. Brown, M.D.  
Jennifer Civitella, M.D.  
Elizabeth Cooley, M.D.  
Richard P. Frechette, M.D.  
John J. Haley, M.D.  
Scott C. Jaynes, M.D.  
Carrie Klonel, D.O.  
Stephen Klonel, D.O.  
Fay J. Migotsky, M.D.  
James D. Potter, M.D.  
Lisa S. Ramey, M.D.  
Marc Winiecki, D.O.

## General Surgery

Stephan Coffman, M.D.  
Jennifer Peppers, M.D.

## Hospitalist

E. Ross Ramey, M.D.  
Nikesh Patel, M.D.  
Joseph deVera, M.D.

## Internal Medicine

Gregory S. Neilley, M.D.  
Lucas Shippee, D.O.  
Lora McClintock, M.D.  
Dmitry Tarasevich, M.D.

## Neurology

Sachin Dave, M.D.

## Obstetrics / Gynecology

David R. Levene, M.D.  
Charles J. Seigel, M.D.  
Fletcher Wilson, M.D.  
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Jill Winslow, M.D.

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Cathryn L. Welch, M.D.

## Orthopedics

Ronald Michalak, M.D.  
W. Bradley White, M.D.

## Otolaryngology

William Numa, M.D.

## Pain Management

John B. Baccus, M.D.  
James Mirazita, M.D.  
P.K. Suchdev, M.D.  
Terrence McNamara, D.O.

## Pathology

John Bissonnette, M.D.  
John A. Bryan, M.D.  
Steven Drury, M.D.  
Weldon W. Sanford, M.D.  
J. Samuel Smoot, M.D.  
Chengen Xu, M.D.

## Pediatrics

Jeffrey J. Boxer, M.D.  
Adela M. DeVera, M.D.  
James M. Hurley, M.D.  
Gregory Kriebel, M.D.  
Lara K. Scheinblum, M.D.  
Suzanne M. Schoel, M.D.

## Physical Rehab Medicine

Shawn Harrington, M.D.

## Psychiatry

Jeffrey Haines, M.D.  
Michele Gunning, M.D.  
Marianne Marsh, M.D.  
Marcia Pabo, M.D.  
Mark A. Stevens, M.D.

## Urology

Mark Funk, M.D.  
Gary T. Murata, M.D.

## Wound Care

S. Dwight Woods, M.D.

## Associate/Courtesy Medical Staff

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Jeffrey F. Bleakley, M.D.  
Robert C. Dewey, M.D.  
Louis I. Fink, M.D.  
Philip Fitzpatrick, M.D.  
James M. Flynn, M.D.  
William Graff, M.D.  
Stephen Hanlon, M.D.  
Connor J. Haugh, M.D.  
Jamie H. Kim, M.D.  
Peter Klementowicz, M.D.  
Daniel Philbin, M.D.

### Family Practice

Carey Rodd, M.D.

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Christopher G. Krupp, M.D.  
Carl VanderPutten, D.O.

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Daniel Rath, M.D.  
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Otto Trinkl, M.D.

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Francis Evans, M.D.  
Stephen Hilborn, M.D.

### Lipidology

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Tanya DeWitt, M.D.

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James M. Nickerson, M.D.

### Otolaryngology

Mark A. Carwell, M.D.  
Christopher H. Daniell, M.D.  
Ashok Reddy, M.D.  
Paul Righi, M.D.

### Pathology

Heather Crowley, M.D.  
Jessica Sherman, M.D.

### Pediatrics

J. Christopher McCartie, M.D.

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### Anesthesia

Karen Armento, CRNA

### Psychologists

Roger Cawley, Ph.D.  
Bette Lewicke, Ph.D.  
Michael Weil, Psy.D.

### Physician's Assistant

Kevin Costello, P.A.-C  
Andrea Scribner, P.A.-C

### Nurse Practitioners

Marcy Ainslie, A.P.R.N.  
Heather Arel, A.P.R.N.  
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Nancy Lynch, A.P.R.N.  
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Vincent Caruana, M.D.  
Gary B. Confer, M.D.  
Christopher Eckel, M.D.  
David Fontaine, M.D.  
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*Keith and Laura Akerley  
with their daughters  
Kelley and Alex—Hancock*



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*Care comes first*