



DISCRIMINATION IS AGAINST THE LAW

Nondiscrimination Provision of the Affordable Care Act, Section 1557

Monadnock Community Hospital (“MCH”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MCH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

- MCH provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic format)
- MCH provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact MCH’s ADA/Interpreter Services Line at 603-924-4691 or ask any staff member for assistance.

If you believe that MCH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the MCH Compliance Officer:

Attn: Compliance Officer
Monadnock Community Hospital
452 Old Street Road Peterborough, NH 03458
Phone: 603-924-4699 ext. 4733

You can file a grievance in-person, by mail, or phone. If you need help filing a grievance, MCH ADA/Interpreter Services is available to help you at 603-924-4691. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 800-368-1019
TDD: 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>