INCIDENT COMMAND Friday 3.20.20

Work continues across the organization to prepare for COVID-19, while safeguarding our employees and patients. Please read the update below as they include important information about:

- Bond Wellness Center Entrance Closing
- Labor Pool
- On Call Schedule

Bond Wellness Center Entrance Closing

- The entryway door to the Bond Wellness Center will no longer be in use after 5p today.
- Patients entering for the Pediatrics Respiratory Clinic will be met and escorted inside by clinic staff as they arrive.
- Employees of the BWC are required to enter through the Healing Arts Gallery.
- All patients will continue to enter via the MAB entrance near Pediatrics.

Labor Pool

 A labor pool is being developed with a list of skills and talents across the organization to help us be prepared to best respond to changing needs as they occur.

On Call Schedule



Daily Bulletin

Essential Information from the past 48 Hours

MCH Process Updates

- Labor Pool w/ skillset list in development / Status: ongoing as of 3.20
- BWC Entrance No longer in use / Status: Closed, Sat, 3.20.20
- COVID Rule Out Unit/ Status: Opens Sat, 3.21
- Surge planning in development / Status: ongoing as of 3.17
- · Cafe seating removed following state restriction on dine-in seating /Effective 9am, Tues 3.17
- Redeployment of staff from Rindge F.P. and Mon. Family Care / Effective 5pm, Tues 3.17
- Main Entrance Closed. Patient to enter via MAB doors near Pediatrics. / Effective: 9PM, Mon 3.16
- Employee Entrance moved to Healing Arts Gallery Entrance / Effective: 5AM, Tues, 3.17
- · Screening of all visitors, patients & employees / Status: in operation 3.16
- Adult Respiratory Clinic (New Ipswich Satellite) / Status: in operation 3.16
- Pediatric Respiratory Clinic (3rd floor BWC, by Behavioral Health) / Status: in operation 3.16
- BWC Closed to the Public. / Status: Done. 3.15
- Entryway Restrictions / Status: Done. 3.16
- Volunteer Program Paused / Status: Done 3.13
- · Employee Screening Process / Status: in-progress. Due date Mon, 3.16
- Symptom Signage for Exterior Doors / Status in-progress. Due date Mon, 3.16
- · Cafeteria Changes / Status: Done
- Visitor Policy Revised / Status: Done 3.13
- Community Group use of Conference Rooms, discontinued / Status: Done

Essential Communications

- Time Keeping and Payroll Communication / Emailed to Dept. Mgrs. 3.20
- N95 Mask Conservation Update / Emailed to Clinicians 3.19.20
- COVID update, Dr. Shippee / Emailed to Clinicians 3.17
- Red Cross Alert Received / Emailed to Clinicians 3.17
- HAN Alert #8 Received. / Emailed 3.16
- HAN 7 Highlights and CURRENT TESTING ALGORITHM / Emailed 3.16
- Visitor Policy Update: Now limited access to 1 healthy visitor in select areas / Emailed 3.13
- Employee Travel Guidelines / Emailed 3.13
- State of NH announced "2-1-1" phone line for the NH residents (public) with COVID19 questions / 3.12
- HAN Alert #7 Received. / Emailed 3.13
- Cafeteria Memo: changes to item locations and flow changes / Emailed 3.13
- Memo: Conservation of N95. PAPR training ongoing for needed departments / Emailed 3.11
- NH DHHS now hosting weekly call-in session for NH healthcare partners every Thursdays, 12-1PM, ph. (833) 709-6685, no access code required.

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