

Need help with health care?

ARE YOU UNINSURED AND WORRIED ABOUT HOSPITAL BILLS? NEED TO KNOW MORE ABOUT HOSPITAL CHARGES OR QUALITY? HAVING DIFFICULTY COMMUNICATING WITH YOUR CAREGIVERS? WANT TO MAKE SURE THAT YOUR CARE PREFERENCES ARE RESPECTED? CAN'T AFFORD THE CARE OR MEDICATIONS YOU NEED? **HOSPITALS ARE ON YOUR SIDE.**



Hospitals and their partners are working to help consumers navigate successfully through our networks of health and hospital services. This publication introduces you to a portfolio of valuable consumer support services available free of charge, statewide. Connect with your community hospital to learn about additional hospital-sponsored programs that may be available to you.

Help hospitals continue to benefit communities and health care consumers like you by connecting with me at mhill@nhha.org with questions, comments or suggestions. And rest assured, your hospital is there for you 24-7.

Sincerely,

Mike Hill, President

*New Hampshire Hospital Association
Foundation for Healthy Communities*

NEW HAMPSHIRE HOSPITALS MAKING COMMUNITY CONNECTIONS

HEALTH DIRECTIVES

The Advance Care Planning Guide provides people with information about creating a living will and durable power of attorney for health care, which state your preferences about the medical care you want. These legal documents help families faced with making difficult decisions on behalf of a loved one. To learn more, connect online at: WWW.NHHA.ORG/ADVANCECARE

HOSPITAL CHARGES

The costs of health care are hard for consumers to understand. Hospitals in New Hampshire are working to make more patient-friendly information available. For information about charges at every hospital in our state, connect online: WWW.NHHA.ORG/HOSPITALCHARGES

HOSPITAL QUALITY

Accurate and up-to-date information about how often hospitals provide the recommended care to adults being treated for specific medical conditions is available online at:

WWW.NHHA.ORG/HOSPITALQUALITY

FAIR & FRIENDLY BILLING

No uninsured patient should pay full retail charges for inpatient hospital care. The Hospital Access Plus Program guarantees a discount of at least 15% for medically necessary hospital services for patients without insurance. Connect with your community hospital to learn more about its policies. Find out more about Hospital Access Plus online:

WWW.NHHA.ORG/HOSPITALACCESSPLUS

PRESCRIPTION ASSISTANCE

Low income individuals may qualify for free medication through pharmaceutical manufacturers. Medication Bridge counselors at New Hampshire's hospitals help uninsured and underinsured people connect with the prescriptions they need. Find out more by connecting to:

WWW.NHHA.ORG/MEDBRIDGE

FINANCIAL ASSISTANCE

All 26 community hospitals voluntarily participate in the New Hampshire Health Access Network to provide financial help for low-income children and adults statewide. One application helps eligible state residents receive financial assistance at any hospital and hundreds of other health care providers in the state. Connect with your local hospital or online to learn more:

WWW.NHHA.ORG/NHHAN

INTERPRETATION SERVICES

Every hospital works to make foreign language and sign language interpreter services available for patients who need them. Connect with your community hospital in advance for information about those services. See examples of commonly used health care documents available in different languages by connecting online at:

WWW.NHHA.ORG/INTERPRETERSERVICES



CONNECT WITH YOUR HOSPITAL

ALICE PECK DAY MEMORIAL HOSPITAL,
LEBANON
603-448-3121
www.alicepeckday.org

ANDROSCOGGIN VALLEY HOSPITAL,
BERLIN
603-752-2200
www.avhnh.com

CATHOLIC MEDICAL CENTER,
MANCHESTER
603-668-3545
www.catholicmedicalcenter.org

THE CHESHIRE MEDICAL CENTER,
KEENE
603-354-5400
www.cheshire-med.com

CONCORD HOSPITAL, CONCORD
603-225-2711
www.concordhospital.org

COTTAGE HOSPITAL, WOODSVILLE
603-747-9000
www.cottagehospital.org

DARTMOUTH-HITCHCOCK MEDICAL CENTER,
LEBANON
603-650-5000
www.dhmc.org

ELLIOT HOSPITAL, MANCHESTER
603-669-5300
www.elliotohospital.org

EXETER HOSPITAL, EXETER
603-778-7311
www.exeterhospital.com

FRANKLIN REGIONAL HOSPITAL,
FRANKLIN
603-934-2060
www.lrgh.org/franklin

FRISBIE MEMORIAL HOSPITAL,
ROCHESTER
603-332-5211
www.frisbiehospital.com

HUGGINS HOSPITAL, WOLFEBORO
603-569-7500
www.hugginshospital.org

LAKES REGION GENERAL HOSPITAL,
LACONIA
603-524-3211
www.lrgh.org/lrgh

LITTLETON REGIONAL HOSPITAL,
LITTLETON
603-444-9000
www.littletonhospital.org

THE MEMORIAL HOSPITAL,
NORTH CONWAY
603-356-5461
www.thememorialhospital.org

MONADNOCK COMMUNITY HOSPITAL,
PETERBOROUGH
603-924-7191
www.monadnockhospital.org

NEW LONDON HOSPITAL,
NEW LONDON
603-526-2911
www.newlondonhospital.org

PARKLAND MEDICAL CENTER, DERRY
603-432-1500
www.parklandmc.com

PORTSMOUTH REGIONAL HOSPITAL,
PORTSMOUTH
603-436-5110
www.portsmouthhospital.com

SOUTHERN NH MEDICAL CENTER,
NASHUA
603-577-2000
www.snhmc.org

ST. JOSEPH HOSPITAL, NASHUA
603-882-3000
www.stjosephhospital.com

SPEARE MEMORIAL HOSPITAL, PLYMOUTH
603-536-1120
www.spearehospital.com

UPPER CONNECTICUT VALLEY HOSPITAL,
COLEBROOK
603-237-4971
www.dartmouth-hitchcock.org/ucvh

VALLEY REGIONAL HOSPITAL,
CLAREMONT
603-542-7771
www.vrh.org

WEEKS MEDICAL CENTER, LANCASTER
603-788-4911
www.weeks.hitchcock.org

WENTWORTH-DOUGLASS HOSPITAL,
DOVER
603-742-5252
www.wdhospital.com

